



**DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION
CITY OF CHICAGO**

NUISANCE ABATEMENT PLAN

Licensee: K West Citgo d/b/a Falcon 300
Premises: 304 – 310 S. Cicero Ave., Chicago Illinois 60644
Licenses: Filling Station, Retail Food, Retail Tobacco, Limited Business
Activities: Gas Station & Mini Mart

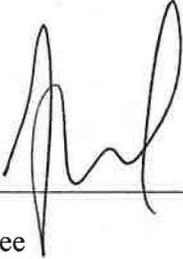
The City of Chicago and the above-named Licensee have agreed to the following nuisance abatement plan pursuant to a summary closure order issued by the Superintendent of Police on October 22, 2015, under Municipal Code of Chicago § 4-4-285:

1. This Nuisance Abatement Plan is effective beginning November 2, 2015, at 5:00 a.m.
2. **Hours of Operation** – The Licensee shall open no earlier than 5:00 A.M. and to close no later than 11:00 P.M. Monday through Sunday. Licensee shall close entry to its lots via chains, fences and/or signs.
3. **Outdoor Lighting** – The Licensee shall install and maintain adequate lighting on all sides of the licensed premises including any alleyway accessible by the business to ensure the safety of patrons and employees. The lighting shall include 500 watt halogen or LED fixtures and be able to produce discernable images from a distance of 15 feet in front and on all sides of each entry and exit.
4. **Security Cameras / Video Surveillance** – The Licensee shall install a 24-camera security system inside and outside of the premises as follows:
 - a. The camera system shall have 6 exterior wide-angle high-definition cameras (100% coverage of the lot).
 - b. The camera system shall have 18 interior high-definition cameras.

- c. The cameras are sufficiently light sensitive and provide sufficient image resolution to produce easily discernable images;
 - d. The images recorded by the cameras shall be capable of being viewed through use of compact disc, electronic file transfer and other digital media and shall be capable of being transferred to a variety of portable form of media including, but not limited to, compact disc and digital video disc;
 - e. The cameras shall view and shall be able to record images of persons and cars: 1) along the business' driveways; 2) outside the building within area where gas pumps are located; 3) inside of the licensed premises; and 4) on the sidewalks adjacent to the business property;
 - f. The cameras shall be able to record discernable images from a minimum distance of 15 feet in front of and on the sides of any business entrance;
 - g. The Licensee shall maintain video recordings for a minimum of 30 days, and indexed by date and time. All recordings shall be stored at the licensed premises in a secured manner and shall be made immediately available upon request of any City of Chicago agency.
5. **Security Staff** – The Licensee shall employ an independent licensed and bonded security firm to provide the following services:
- a. 2 armed licensed security guards whenever the Licensee is open for business;
 - b. Security guards shall wear uniforms while on duty;
 - c. Security guards shall patrol the interior and exterior areas of the establishment, including all business entrances, exits, and sidewalks;
 - d. Security guards shall patrol within the premises to ensure customers conduct themselves in a lawful manner;
 - e. Security guards shall take affirmative steps to move loiterers and trespassers outside the business away so that sidewalks, gas pump areas, and entrances to the store are not impeded;
 - f. Security guards and any other store employees shall immediately, unless not practical, report any and all illegal activities occurring on or within sight of the licensed premises to 911. Calls to 911 shall be made from a landline; if calls to 911 are made from another phone, the phone number of that phone shall be recorded in the “incident and activity log” of subparagraph (g) .

- g. Security guards shall maintain an “incident and activity log” that lists all events requiring their intervention, and all calls to 911. This “log” shall document the date, time, reason, and outcome of the event or phone call; and
 - h. Security guards and other employees shall sign complaints and testify in Court as necessary.
- 6. **No Loitering or Trespassing Tolerated** – The Licensee shall ban unauthorized people from loitering and trespassing and shall enforce the ban by instructing unauthorized people to leave, and calling the police if they do not obey. For purposes of this plan, loiterers and trespassers are persons who do not purchase gas outside or products inside.
- 7. **Management** –
 - a. Licensee shall employ a new manager at the location;
 - b. Licensee and manager shall train all staff on the procedures as required in this Plan of Operation;
 - c. Licensee and his agents shall fully cooperate with all BACP and CPD inspections and investigations;
- 8. **Signage** – The Licensee shall post signs in conspicuous and prominent locations as follows: 1) remind patrons to respect neighbors; 2) “no loitering allowed;” and 3) “you are being videotaped.” All signs shall be posted inside and outside near gas pumps. Further, Licensee agrees not to obscure the store windows with signs so that CPD officers have a clear view to the interior.
- 9. **Cooperation with Chicago Police Department** – The Licensee shall attend all 15th District C.A.P.S. (Community Alternative Policing Strategy) meetings, the 15th District Business Meeting, and other similar CPD-sponsored meetings to improve awareness with community concerns of problems within the neighborhood.
- 10. **Community Participation** – The Licensee shall work with the local alderman and local community groups at their request and upon reasonable notice to identify and address any issues with the operation of the business, including noise, loitering, crime and other quality of life issues.
- 11. **Drug Paraphernalia** – The Licensee shall remove any tobacco rolling papers, glass tubes, small baggies measuring 2” or less, and any readily apparent suspect drug paraphernalia or related merchandise from inventory.

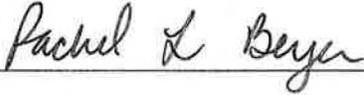
12. **Sanitation and Litter** - The Licensee shall thoroughly clean the exterior premises daily to remove any trash and litter.
13. The agreed conditions of the *Nuisance Abatement Plan* are legally binding and may be enforced by City of Chicago enforcement authorities. Violations of the above-stated agreed conditions may result closure of the business under Municipal Code of Chicago § 4-4-285, or in the imposition of a fine and / or suspension or revocation of all business licenses issued to the licensee.
14. It shall be the duty of every person conducting, engaging in, operating, carrying on, or managing the above-mentioned business entity to post this *Nuisance Abatement Plan* next to the business license certificates in a conspicuous place at the business address.



Licensee

10/30/15

Date



City of Chicago

10/30/15

Date